

FORM PTO-1449	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY. DOCKET NO. AAA-002A	APPLICATION NO. 09/991,223
SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT BY APPLICANTS MAY 29 2003		APPLICANT William K. Slate II et al.	CONFIRMATION NO. 3940
		FILING DATE November 21, 2001	GROUP 2161

U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
<i>Q</i>	5,956,687	09/21/99	Wamsley	705	1	
<i>Q</i>	2001/0044729 A1	11/22/01	Pomerance	705	1	
<i>Q</i>	2002/0007362 A1	01/17/02	Collins et al.	707	5	

FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER INITIAL	
<i>Q</i>	Abhijit Chaudhury et al., "What Can Computer Programs Do To Facilitate Negotiation Processes?" ACM Press, 1991, pp. 269-284.
<i>Q</i>	Yannis Bakos, "The Emerging Role of Electronic Marketplaces On The Internet," ACM Press, August 1997, pp. 35-42.
<i>Q</i>	Alan Wiener, "Opportunity and Initiatives In Online Dispute Resolution," SPIDR News, Society of Professionals in Dipute Resolution, Vol. 24, No. 3, Summer 2000, < http://www.mediate.com/articles/awien1.cfm > (printed April 1, 2002).

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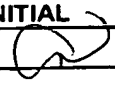
EXAMINER

DATE CONSIDERED

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FORM PTO-1449 	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT BY APPLICANTS	ATTY. DOCKET NO. AAA/002A	APPLICATION NO. 09/991,223
		APPLICANTS William K. Slate II et al.	CONFIRMATION NO. 3940
		FILING DATE November 21, 2001	GROUP 2161

U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	6,766,307 B1	07/20/01	Israel et al.	705	80	

FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

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U.S. DEPARTMENT OF COMMERCE
PATENT AND TRADEMARK OFFICEATTY. DOCKET NO.
AAA-002SERIAL NO.
09/991,223INFORMATION DISCLOSURE
STATEMENT BY APPLICANTAPPLICANT
William K. Slate II et al.CONFIRMATION
NO. 3940FILING DATE
November 21, 2001GROUP
2161

U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
<i>Q</i>	6,330,551	12/11/01	Burchetta et al.			
<i>Q</i>	5,895,450	04/20/99	Sloo			
<i>Q</i>	5,668,953	09/16/97	Sloo			
<i>Q</i>	5,495,412	02/27/96	Thiessen			

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FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
<i>Q</i>	WO 00/68865	11/16/00	PCT	G06F	19/00		

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER INITIAL	
<i>Q</i>	V.W. Mitchell, "Handling Consumer Complaint Information: Why and How?," Logistics Information Management, Vol. 6, No. 3, 1993, pp. 20-26.
<i>Q</i>	"Get it Straight From the Consumer," Success, Vol. 40, No. 8, October 1993, p. 41.

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